



AUTOMOTIX PARTSCARE™ WARRANTY TERMS AND CONDITIONS

Revision: 1.0 | Dated: July 23, 2026

PREAMBLE

PLEASE READ THESE TERMS AND CONDITIONS CAREFULLY. By enrolling a part in the PartsCare™ Warranty Program, you (“Customer,” “you,” or “your”) agree to be bound by these Terms and Conditions (these “Terms”), which govern your participation in the PartsCare™ Warranty Program (“PartsCare™” or the “Program”) offered by Automotix (“Automotix,” “we,” “us,” or “our”). By enrolling in the Program, you agree to these Terms.

Section 1. DEFINITIONS

- “Program” or “PartsCare™” means the PartsCare™ Warranty Program described in these Terms.
- “Eligible Part” means a part meeting the eligibility criteria set out in Sections 4 and 5.
- “Enrollment Date” means the date on which the Customer successfully enrolls an Eligible Part in the Program.
- “Coverage Period” means the length of time, determined by the applicable coverage tier, during which an enrolled part is covered under the Program, beginning on the Enrollment Date.
- “Standard Warranty” means Automotix’s standard replacement warranty applicable to the part at the time of original purchase.

Section 2. PROGRAM DESCRIPTION

PartsCare™ is an optional, monthly-subscription coverage program for eligible used auto parts. Upon enrollment, PartsCare™ coverage replaces the Standard Warranty and applies in place of it; it does not run concurrently with, extend, or stack on top of the Standard Warranty. The length of the Coverage Period is determined by the mileage tier of the part at the time of enrollment, as set out in Section 5.

Section 3. ELIGIBILITY AND ENROLLMENT WINDOW

You may enroll an Eligible Part in PartsCare™ at any time within twelve (12) months of the original purchase date of that part (the “Enrollment Window”).

Upon expiration of the twelve (12)-month Enrollment Window, the option to enroll that part in PartsCare™ permanently expires. Parts not enrolled before the end of the Enrollment Window are no longer eligible for PartsCare™ coverage. No exceptions, extensions, or late enrollments will be granted after the Enrollment Window has closed.

The Enrollment Window is separate from the Coverage Period described in Section 5. The Coverage Period begins on the Enrollment Date, not the original purchase date.

Section 4. ELIGIBLE PARTS

PartsCare™ is initially available for enrollment of the following categories of mechanical parts:

- Engines
- Transmissions
- Transfer Cases
- Rear Axles
- Turbochargers
- Other mechanical parts designated as eligible by Automotix

Eligibility may vary based on part type, mileage, condition, and selling price. Automotix reserves the right to add or remove eligible part categories at its sole discretion, including as to parts not yet enrolled.

Section 4.1. MINIMUM PART PRICE

A part must have a selling price of \$500.00 or more (part price only, excluding shipping, taxes, and fees) to be eligible for enrollment.

Section 5. COVERAGE TIERS

The maximum Coverage Period and applicable monthly subscription rate are determined by the part's mileage at the time of enrollment, as follows:

Mileage at Enrollment	Maximum Coverage Period	Monthly Rate
Under 100,000 miles	Up to 7 years	1.25% / month
100,000 – 149,999 miles	Up to 5 years	1.50% / month
150,000+ miles	Up to 3 years	1.75% / month

Section 6. MILEAGE LIMITATIONS

Coverage under the Program is subject to the following mileage limitations:

- A maximum of 12,000 miles of use per year of coverage.
- 3-Year coverage tier: 36,000-mile limit.
- 5-Year coverage tier: 60,000-mile limit.
- 7-Year coverage tier: 84,000-mile limit.

Coverage under the Program ends automatically upon the earliest of: (a) expiration of the applicable Coverage Period; (b) cancellation of the subscription or non-payment; or (c) the vehicle exceeding the applicable mileage limit for its tier.

Section 7. REQUIRED DOCUMENTATION

7. Required Documentation

You are responsible for providing accurate and complete documentation as follows. Automotix reserves the right to deny enrollment or a claim if required documentation is incomplete, inconsistent, or cannot be verified.

Section 7.1. REQUIRED AT ENROLLMENT

- Vehicle Identification Number (VIN)
 - Vehicle odometer photo
 - Original order information
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Section 7.2. REQUIRED AT CLAIM

- Current odometer photo
 - Current VIN photo (or VIN verification)
 - Photos or videos of the failed part
 - Standard warranty documentation
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Section 8. CLAIMS AND DEDUCTIBLE

To submit a claim under the Program, you must provide the documentation listed in Section 7.2. A deductible of \$150.00 applies per approved replacement claim. Automotix will determine, in its reasonable discretion, whether a submitted claim qualifies for replacement coverage under these Terms.

Section 9. CANCELLATION AND TERMINATION

You may cancel your PartsCare™ subscription at any time by contacting Automotix customer service or cancelling the subscription manually. Coverage ends immediately upon cancellation, and no further claims may be submitted for that part after the cancellation date. Non-payment of the monthly subscription fee will result in termination of coverage. Automotix does not guarantee any refund of previously paid subscription fees upon cancellation, except as required by applicable law.

Section 10. LIMITATION OF LIABILITY

To the fullest extent permitted by applicable law, Automotix's total liability under the Program is limited to the cost of the approved replacement part, less the applicable deductible. Automotix is not liable for indirect, incidental, consequential, or diminished-value damages arising from a part failure, a denied claim, or the termination or expiration of coverage under these Terms.

Section 11. AMENDMENTS

Automotix reserves the right to amend these Terms, including pricing, eligibility, coverage tiers, mileage limitations, documentation requirements, and the Enrollment Window described in Section 3, at its

discretion. Amendments will not reduce coverage for parts already enrolled as of the effective date of the amendment, except as required to comply with applicable law. Continued participation in the Program following notice of an amendment constitutes acceptance of the amended Terms.

Section 12. GOVERNING LAW

These Terms are governed by the laws of the State of Kansas, without regard to its conflict-of-laws principles, and without regard to the location of the Customer.

Section 13. ENTIRE AGREEMENT; SEVERABILITY

These Terms constitute the entire agreement between you and Automotix regarding the Program and supersede any prior understandings regarding PartsCare™. If any provision of these Terms is held to be unenforceable, the remaining provisions will remain in full force and effect.

Section 14. CONTACT US

Questions about these Terms or the Program can be directed to Automotix Customer Service at customerservice@automotix.com.